



Hire Request Form



Main contact's name: _____ Tel. No: (mobile and landline) _____

Address: _____

Email: _____

Emergency contact: _____ Tel. No: _____

Please indicate below the name and details of each person in your group hiring a bike, including the main contact listed above:

Name	Height (cm)	Mountain bike or Hybrid

Preferred date(s): Please also state the time you would like to pick the bikes up on the first day (we are open from 9am – 6pm during high season and 10am – 6pm during low season)	
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Please indicate any other equipment you require (Helmets, pumps, puncture repair kits and bike locks all come as standard)

Equipment	Quantity
Tag-Along	
Child Seat	
Trailer	

All damage or loss will be the responsibility of the hirer. The hirer is responsible for all goods whilst on hire. A form of *photographic identification* from each hirer will be required from Blair Atholl Bike Hire as a deposit for the safe return of all equipment.

Medical Disclaimer

Blair Atholl Bike Hire accepts its responsibility to maintain its bikes and hire them out in a safe condition. However, we will take no responsibility for loss or damage to personal property or for personal injury not arising as a result of its own act or default. It is the hirers' responsibility to make sure that they are physically fit and able to ride a bike appropriate to the conditions and that they wear appropriate clothing.

I understand and accept the conditions of hire and accept that I/we have a responsibility to take care whilst engaging in activities involving the use of the hire equipment and to act in a way that will minimise the likelihood of injury. I/we am/are fit for the activity and will inform the centre before the activity of any special medical conditions that might affect my/our safety or the hiring of the equipment.

Name: _____

Signed: _____ Date: _____

TERMS AND CONDITIONS

Booking:

- i) All bookings are made with Blair Atholl Bike Hire and are not deemed to be a contract until payment is made.
- ii) The contract will be subject to these booking conditions which are governed by Scottish Law.
- iii) If booking is made by telephone or internet then it is understood that the customer has read and accepts these booking conditions, which are clearly displayed on the website.
- iv) Blair Atholl Bike Hire reserves the right to change prices as necessary.

Cancellation by Blair Atholl Bike Hire:

- i) Blair Atholl Bike Hire reserves the right to cancel or modify the product being offered and if in advance, will offer either a full refund or transfer to another product or day.
- ii) Blair Atholl Bike Hire will not be liable for any loss, damage or expense resulting from unforeseen circumstances outwith the control of Blair Atholl Bike Hire.

Cancellation by you:

- i) If the customer needs to cancel before collection of the bikes and equipment then Blair Atholl Bike Hire should be informed immediately.
- ii) If hire has been pre paid, a full refund will be given if cancellation is made within 48 hours of the booked lesson. Otherwise no refund will be due.

Safety:

- i) Whilst Blair Atholl Bike Hire takes all reasonable precautions to prevent accidents or injury, the customer acknowledges that the activities participated in carry a risk of accident and injury. Customers should ensure they are capable of taking part in physical activity.
- ii) It is the responsibility of customers to inform Blair Atholl Bike Hire of any medical conditions or other reason that may affect the hire of the equipment.
- iii) Blair Atholl Bike Hire reserves the right to refuse hire to a customer if it is suspected they are under the influence of alcohol or drugs.
- iv) It is the responsibility of customers to wear appropriate clothing for the activity.
- v) Blair Atholl Bike Hire is not liable for any loss, injury, accident or damage that may arise through the normal participation in activities. It is the responsibility of the individual hirer to ensure they are adequately insured for the activities participated in.

Complaints:

- i) If a customer is dissatisfied with any aspect of the service delivered by Blair Atholl Bike Hire, this should be made known as soon as possible to a Blair Atholl Bike Hire representative so that all efforts can be made to resolve the problem immediately. If this is not possible then full details of the complaint should be sent to Blair Atholl Bike Hire within 14 days.